

SINGLE FIX

Sample Single Fix Intervention Report

A clear record of one controlled correction and the checks used to verify it.

PREPARED FOR	Public sample
STORE	Tern & Oak, controlled test Store
REPORT DATE	August 29, 2026
REFERENCE	SF-SAMPLE-2026-001
PREPARED BY	Store Steward

1. Executive summary

This public sample records one **Single Fix** completed in a separate, unpublished theme copy. The agreed result was verified in Shopify theme previews and on a physical iPhone 13. No theme was published, replaced or exported.

SCOPE	CORRECTION	QUALITY GATE	PUBLICATION
APPROVED	COMPLETED	PASS	NOT PUBLISHED

Outcome

The mobile product-page header and its navigation controls remained visible and usable before any scroll in the representative mobile test. The same controls remained available after scroll. A limited desktop regression check found no observed change to the desktop header.

CONTROLLED SAMPLE Tern & Oak is a test Store owned by Store Steward. This report demonstrates process and deliverables. It does not describe Client work or commercial results.

2. Approved scope and method

The work was limited to the mobile product-page header. The agreed boundary, expected result and verification criteria were confirmed before the correction began.

Approved scope

PROBLEM	On mobile product pages, the header appeared empty when the page first opened. Navigation controls became visible only after the visitor scrolled.
AGREED RESULT	The header and its navigation controls remain visible and usable before any scroll on a representative mobile viewport.
INCLUDED	The mobile product-page header and the smallest theme change needed to meet the agreed result.
NOT INCLUDED	Other findings from the earlier review, a redesign, publication or changes to Store content.
VERIFICATION	Check the header before and after scroll on representative product pages, related controls and a limited desktop regression.
SCOPE APPROVAL	Bruno approved the scope on August 29, 2026.

Working method

- Reproduce the initial state in the controlled Before theme.
- Apply one responsive CSS correction in a separate, unpublished working copy.
- Check the corrected behavior in representative mobile and desktop contexts.
- Confirm the result on a physical iPhone 13 using Safari.
- Keep the corrected theme unpublished pending separate written approval.

CHANGE CONTROL The correction remained isolated from the live theme. No code was copied from the Horizon 4.1.4 evaluation draft or any other theme.

3. Intervention record

INTERVENTION SC-002

Mobile product-page header invisible before scroll

STATUS	Corrected and verified in an unpublished theme copy
AREA	Mobile navigation and product-page header
LOCATION	Representative product pages at mobile widths
WORKING COPY	Separate unpublished copy of the controlled Before theme
PUBLICATION	Not published

What was found

When a product page first opened on mobile, the header background and controls did not present a usable navigation state. The controls became visible after the page moved, which made the opening state look empty and interrupted access to navigation.

Evidence

BEFORE RECORD The issue was reproduced in the controlled Before theme on representative mobile product pages. The opening state did not provide a visible, usable header; the controls appeared after scroll.

Correction completed

A responsive CSS rule was added to one stylesheet in the unpublished working copy. The rule applies only to product pages at mobile widths and keeps the header background, text and navigation controls visible before scroll.

- One theme copy changed.
- One CSS asset changed.
- No external dependencies added.

4. Verification record

The corrected state was checked across the approved mobile path, related header controls and one representative desktop viewport. The physical-device check was completed on the same day as the correction.

After evidence

AFTER RECORD On the physical iPhone 13, the menu, search, logo, account and cart controls were visible before and after scroll. The agreed result was met.

Sample and boundary

PRODUCT PAGES	Heritage Canvas Tote, Oakland Merino Crew and The Dockside Jacket
PHYSICAL DEVICE	Safari on a physical iPhone 13, using the Oakland Merino Crew product page
MOBILE STATE	Header controls visible and usable before and after scroll
DESKTOP STATE	Header remained visible at 1280 x 720; the mobile rule did not apply
CHANGE BOUNDARY	One unpublished theme copy and one CSS asset; no outside dependencies or unrelated changes

Limited regression result

Three representative product pages were checked in the theme preview. The header and related controls remained available before and after scroll in the mobile tests. At 1280 x 720, the desktop header remained visible. This was a focused regression check, not a complete Store retest.

5. Quality verification

Five controls were used to decide whether the correction was ready for Client review. Each control passed within the approved scope.

CONTROL	WHAT WAS CHECKED	EVIDENCE	RESULT
Agreed result	Header visible and usable before scroll	Physical iPhone 13 test	PASS
Technical	Saved rule served by Shopify and matched the product header	Theme preview and selector check	PASS
Limited regression	Header, related controls and product path before and after scroll	Three representative product pages	PASS
Compatibility	Desktop, mobile preview and Safari on iPhone 13	Recorded environment checks	PASS
Delivery	Public evidence record contains no private access details	Document review	PASS

Browser and device record

ENVIRONMENT	VIEWPORT OR DEVICE	CHECK	RESULT
Desktop preview	1280 x 720	Limited header regression	PASS
Shopify theme editor	Representative mobile preview	Initial state and corrected state	PASS
Safari on iOS	Physical iPhone 13	Before and after scroll	PASS

QUALITY GATE PASS. The agreed result was met, the approved boundary was respected and no theme was published.

6. Limitations and publication status

This **Single Fix** report records a targeted intervention at a point in time. It is limited to the approved problem, the sampled pages and the environments listed in this document.

- The correction was tested in an unpublished theme copy, not on the live Store.
- The physical iPhone 13 check covered the Oakland Merino Crew product page.
- The Shopify theme preview covered three representative product pages.
- The desktop check was limited to the header at 1280 x 720.
- No complete Store, application, checkout, analytics, SEO, accessibility or security retest was performed.
- No commercial result, conversion improvement or compliance outcome is guaranteed.

Publication status

The corrected working copy remains unpublished. The live Store, the controlled Before theme and the separate Horizon 4.1.4 evaluation draft were not replaced, published or exported.

APPROVAL REQUIRED Publishing is a separate action and requires Bruno's express written approval. This report does not authorize publication.

Questions and review

This public sample is ready for review. Any requested wording or layout adjustment can be incorporated before a public PDF is created or the sample page is updated.

CONTACT	Store Steward
STATUS	Ready for Bruno review

Store Steward

Fixes and maintenance for Shopify Stores.